



Company Information

The client is an American financial services company that offers complete banking, payment solutions, asset servicing, and institutional investment management to customers. Incepted over a century ago, the client reported revenues in 2014 of more than US\$340 million and net income of more than US \$105 million. The company employs about 3,500 people, has a number of subsidiaries, and engages in multiple lines of business, including commercial banking and lending, investment and wealth management, consumer and small business banking, and healthcare services such as health savings accounts and debit cards for flexible spending accounts.

Client's Needs

With existing installed versions of Oracle Hyperion technology nearing the end of support, the client identified a business need to upgrade their systems to recent versions for continued support. Additionally, as usage of and reliance on their Oracle systems has steadily grown, they wanted to improve the performance of their systems so that users would receive data efficiently.

Benefits Realized

After completing the installation and upgrade of the latest versions of Oracle Hyperion technology, this financial corporation has a stable solution with available support. The client's resources received full knowledge transfer and best practices, and a new system administrator was trained so that systems could be managed internally.

Edgewater Ranzal's Solution

Edgewater Ranzal proposed an installation and upgrade of Oracle Essbase, Hyperion Financial Reporting, Hyperion Interactive Reporting, and Oracle Business Intelligence (OBIEE). A new environment was created for these installations to update and upgrade infrastructure so that performance could be improved as well. monthly support after the trial period ended.

In just a few months, Edgewater Ranzal team members worked to:

- Install Oracle Essbase, Financial Reporting, Interactive Reporting, and OBIEE
- Complete the full implementation lifecycle, including design, build, test, and rollout